

ARLINGTON
BUSINESS
PARK

ENVIRONMENTAL SOCIAL GOVERNANCE GUIDE

 **APAM**

Cap/taLand





OUR RESPONSIBILITIES TO OPERATE AN ENVIRONMENTALLY AND SOCIALLY CONSCIOUS SPACE ARE AT THE HEART OF OPERATIONAL PRACTICES AT ARLINGTON BUSINESS PARK.

Led by the wider ESG policies pioneered by park owner CapitaLand, asset management Catella APAM and park management Workman, the efficacy and authenticity of our practices are under constant review to ensure those responsibilities are not only met, but exceeded.

Our role at the park:

- Social integration
- An inclusive culture
- Sustainable buildings
- Climate-friendly transport options
- Streamlined processes
- Wellbeing initiatives
- Health and fitness facilities
- Green space, biodiversity and wildlife hubs
- Customer and visitor experience

This guide details our ongoing work to deliver a scheme which sets ESG at the forefront of all existing and development projects.

ENVIRONMENT

SUSTAINABLE BUILDINGS

CLIMATE-FRIENDLY TRANSPORT OPTIONS

STREAMLINED PROCESSES AND INCLUSIVE CULTURE

- Demand Logic
- WiredScore Silver accreditation
 - providing best in class
- FLEX at Arlington – flexible work-ready collaborative space for hybrid working
- 100% renewable energy
- Our average DL score, which individually scores the energy, comfort, and maintenance for each building is currently 96.3
- Zero waste to landfill policy
- Electric charging vehicle
- Brompton bikes hire
- Amazon lockers

Demand Logic

Demand Logic is a software tool which provides actionable intelligence to property managers and building contractors. It is intended to deliver quantifiable benefits in a short space of time and to make the management of buildings easier.



Estimated that
392,000 kWh
of energy consumption
has been avoided,
since deployment

Park Security
use an

**Electric
Patrol
Vehicle**



The temperature of

 **806**

individual spaces
is monitored 24/7 to
ensure they remain
at a comfortable
temperature



**Arlington
Business Park has
a zero waste to
landfill policy**



Amazon Lockers

We encourage park customers to have all deliveries made to the amazon locker to **save on numerous deliveries** around the park.

Brompton Bikes

are available to staff who can take the bikes out for free and cycle around the landscaped grounds of the park and around the local area



**Bicycle
Stand**

for simple
maintenance



ENVIRONMENT

WELLBEING INITIATIVES

HEALTH AND FITNESS FACILITIES

GREEN SPACE, BIODIVERSITY AND WILDLIFE HUBS

- Workshops & sessions
- Gym facility
- Café menu including vegan and lower calorie options
- Engage and educate on the parks biodiversity
- Pro-active lake maintenance
- Tree Surveys and Ecology
- Allotments with shed housing shared equipment
- Beehives producing Arlington honey
- Coffee ground recycling





Allotments

provide space
for tenants to
use in their
own time



Arlington's bees
produce up to

100

jars of honey
each year



SOCIAL

OUR ROLE IN THE COMMUNITY

SOCIAL INTEGRATION

AN INCLUSIVE CULTURE

- Working with charities including Alexander Devine Children's Hospice
- Community events such as Christmas Fayre, Easter Fun Day
- Supporting local entrepreneurs and creators
- Implementing survey feedback from tenants on how we can improve
- Networking events for our business community
- Free outdoor screenings of sport and movies to encourage downtime, networking and engage with the community



**Tenant
Networking
Events**



The Bowl
Outdoor
events
space



Example Events

Outdoor cinema nights

Running club

Craft classes

Drinks receptions

Outdoor games

Summer BBQ's

Christmas markets

Quizzes

Charity initiatives

Festivals



Another surprise visit today,
thank you Arlington Business
Park for your generous
donation of eggs

ALEXANDER DEVINE

A huge thank you to Arlington
Business Park. Priors Court School
will be benefiting from your
generous food donation today.
Hugely appreciated!

CAROLINE SMITH
Priors Court School



**Surveys &
Feedback**
obtained from
park tenants the
local community
and charities



**Free
Community
Events**

held throughout
the year



GOVERNANCE

CYBER SECURITY

DISABILITY ACCESS AUDITS

RISK MANAGEMENT

DEVELOPMENT STANDARDS

- Cyber Security Audits are being conducted in 2022
- National minimum living wage for all suppliers
- Disability Access Audits (DDA) carried out regularly around the park
- Strict procurement criteria for all service suppliers
- Risk Management covering both financial risks and physical elements on the park
- Fit-out, refurbishment and development standards covering:
 - Energy efficiency and embodied carbon reduction
 - Enhancing health and wellbeing provision
 - Intelligent building technology
 - Future proofing EPC ratings
 - Committing to achieve relevant certifications and ratings such as BREEAM, Fitwel, Cycling Score, AirRated)



Fit out
standards



Cyber
Security
Audits



3500

assets across the
park are being
monitored

24/7

ARLINGTON
CALL

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