

**ARLINGTON**  
**BUSINESS**  
**PARK**

# **ENVIRONMENTAL SOCIAL GOVERNANCE GUIDE**

 **APAM**

**Cap/taLand**





## **OUR RESPONSIBILITIES TO OPERATE AN ENVIRONMENTALLY AND SOCIALLY CONSCIOUS SPACE ARE AT THE HEART OF OPERATIONAL PRACTICES AT ARLINGTON BUSINESS PARK.**

Led by the wider ESG policies pioneered by park owner CapitaLand, asset management Catella APAM and park management Workman, the efficacy and authenticity of our practices are under constant review to ensure those responsibilities are not only met, but exceeded.

### **Our role at the park:**

- Social integration
- An inclusive culture
- Sustainable buildings
- Climate-friendly transport options
- Streamlined processes
- Wellbeing initiatives
- Health and fitness facilities
- Green space, biodiversity and wildlife hubs
- Customer and visitor experience

This guide details our ongoing work to deliver a scheme which sets ESG at the forefront of all existing and development projects.



# ENVIRONMENT

## SUSTAINABLE BUILDINGS

## CLIMATE-FRIENDLY TRANSPORT OPTIONS

## STREAMLINED PROCESSES AND INCLUSIVE CULTURE

- Demand Logic
- WiredScore Silver accreditation
  - providing best in class
- FLEX at Arlington – flexible work-ready collaborative space for hybrid working
- 100% renewable energy
- Our average DL score, which individually scores the energy, comfort, and maintenance for each building is currently 96.3
- Zero waste to landfill policy
- Electric charging vehicle
- Brompton bikes hire
- Amazon lockers

### Demand Logic

Demand Logic is a software tool which provides actionable intelligence to property managers and building contractors. It is intended to deliver quantifiable benefits in a short space of time and to make the management of buildings easier.



Estimated that  
**392,000 kWh**  
of energy consumption  
has been avoided,  
since deployment

Park Security  
use an

**Electric  
Patrol  
Vehicle**



The temperature of

 **806**

individual spaces  
is monitored 24/7 to  
ensure they remain  
at a comfortable  
temperature



**Arlington  
Business Park has  
a zero waste to  
landfill policy**



**Amazon Lockers**

We encourage park customers to have all deliveries made to the amazon locker to **save on numerous deliveries** around the park.

**Brompton Bikes**

are available to staff who can take the bikes out for free and cycle around the landscaped grounds of the park and around the local area



**Bicycle  
Stand**

for simple  
maintenance



# ENVIRONMENT

## WELLBEING INITIATIVES

## HEALTH AND FITNESS FACILITIES

## GREEN SPACE, BIODIVERSITY AND WILDLIFE HUBS

- Workshops & sessions
- Gym facility
- Café menu including vegan and lower calorie options
- Engage and educate on the parks biodiversity
- Pro-active lake maintenance
- Tree Surveys and Ecology
- Allotments with shed housing shared equipment
- Beehives producing Arlington honey
- Coffee ground recycling





A photograph of an allotment garden. In the foreground, there are several raised garden beds made of wood, containing various plants and seedlings. A trellis structure is visible in the background, supported by wooden posts. The garden is surrounded by lush green trees and foliage.

## Allotments

provide space  
for tenants to  
use in their  
own time



Arlington's bees  
produce up to

**100**

jars of honey  
each year





# SOCIAL

## OUR ROLE IN THE COMMUNITY

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## SOCIAL INTEGRATION

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## AN INCLUSIVE CULTURE

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- Working with charities including Alexander Devine Children's Hospice
- Community events such as Christmas Fayre, Easter Fun Day
- Supporting local entrepreneurs and creators
- Implementing survey feedback from tenants on how we can improve
- Networking events for our business community
- Free outdoor screenings of sport and movies to encourage downtime, networking and engage with the community



**Tenant  
Networking  
Events**



**The Bowl**  
Outdoor  
events  
space



### Example Events

Outdoor cinema nights

Running club

Craft classes

Drinks receptions

Outdoor games

Summer BBQ's

Christmas markets

Quizzes

Charity initiatives

Festivals





Another surprise visit today,  
thank you Arlington Business  
Park for your generous  
donation of eggs

**ALEXANDER DEVINE**

A huge thank you to Arlington  
Business Park. Priors Court School  
will be benefiting from your  
generous food donation today.  
Hugely appreciated!

**CAROLINE SMITH**  
Priors Court School



**Surveys &  
Feedback**  
obtained from  
park tenants the  
local community  
and charities



**Free  
Community  
Events**

held throughout  
the year



# GOVERNANCE

## CYBER SECURITY

## DISABILITY ACCESS AUDITS

## RISK MANAGEMENT

## DEVELOPMENT STANDARDS

- Cyber Security Audits are being conducted in 2022
- National minimum living wage for all suppliers
- Disability Access Audits (DDA) carried out regularly around the park
- Strict procurement criteria for all service suppliers
- Risk Management covering both financial risks and physical elements on the park
- Fit-out, refurbishment and development standards covering:
  - Energy efficiency and embodied carbon reduction
  - Enhancing health and wellbeing provision
  - Intelligent building technology
  - Future proofing EPC ratings
  - Committing to achieve relevant certifications and ratings such as BREEAM, Fitwel, Cycling Score, AirRated)



Fit out  
standards



Cyber  
Security  
Audits





**3500**

assets across the  
park are being  
monitored

**24/7**

ARLINGTON  
CALL

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